



## The Weekly Pulse of Wholesale Monitoring

We wish all of you a Happy Mother's Day surrounded by those you love. We are grateful that you have allowed us the honor of monitoring your clients' accounts. As always if you need anything please reach out to the Client Relations team at 800-932-3304, option 2 or [wholesale-dealer@sbdinc.com](mailto:wholesale-dealer@sbdinc.com).

### April DUW Video

In the live April Dealer Update Webinar we spent time discussing MASweb, MASmobile, the Dealer Portal, Certificate of Monitoring, and Invoices.

[APRIL DUW VIDEO](#)



### MAY DUW Video

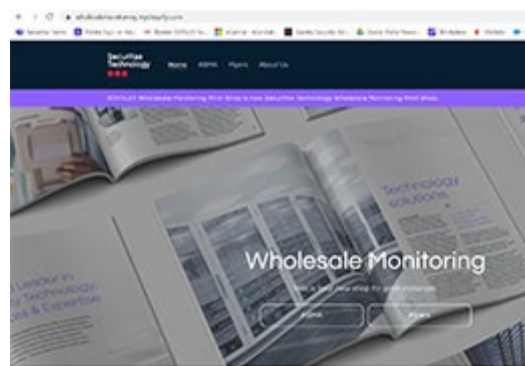
In the live May webinar we talked about the goings on in Wholesale Monitoring and had special guest Honeywell and their new solution CLSS

[REGISTER HERE](#)



### Special Hours for Holiday

Tech Support, Dealer Relations, Accounting, Sales, and Data Entry will be



### ASMAs through the Storefront

You can access the link below. From there you can access

closing on Friday, May 26th at 5pm CST and will reopen at 8am CST on Tuesday, May 30th

All other department will have normal hours.

Have a Safe Memorial Day

flyers and ASMA's. The flyers link will be updated soon. When you click the ASMA link you will be asked for a password. That password is ASMA23! You will then be directed to order your ASMA's at no charge for printing or shipping.

ACCESS STOREFRONT



## Honeywell CLSS Available

What if you could change the way fire systems are designed, commissioned, monitored, and maintained with one tool? Honeywell Connected Life Safety Services (CLSS) places connectivity at the heart of fire safety, providing real-time visibility to enhance timely, accurate decision making.

READ MORE

## BAAM Summer Symposium

Broadband Association of Alabama and Mississippi formerly Telecommunications Association of the Southeast (TELSE) will hold their annual symposium at Pensacola Beach, FL on June 12 - 14.



REGISTER HERE



## We are FM Approved

Factory Mutual has worked with fire alarm industry to develop the Central Station category of certification consistent with NFPA 72 "The National Fire Alarm Code" requirements. [LEARN MORE](#)



## Automatic Alarm Handler Update - SMS Leave a Message

Currently AAH delivers an automated voice message to a client's phone in certain cases, but in conditions where an Operator is still the preferred method of contacting our clients this new feature will allow an Operator to send an SMS instead. When an Operator encounters a voicemail greeting on a client's mobile phone, they can immediately send a Site & Alarm specific SMS message advising this customer of the alarm activation. As

with any contact made this will also be stamped in Alarm Event History and will allow our Operators to contact an entire call list much in an expedited manner.

## Update

- Your support team has not changed.
- We will keep you informed.
- Please submit invoices and payments to Securitas Technology
- Questions: wholesale-dealer@sbdinc.com



## Acquisition Update

Securitas acquired Stanley Security on July 23rd. This deal was announced in December of 2021 and as soon as all the regulatory requirements were met the deal completed. So, you're wondering, what does this mean for you? - more value – more technology – global footprint of a security company.

OUTAGE UPDATE PAGE

View notices by logging into the Dealer Portal

UPDATE CONTACT INFO

Has your company or contact info changed?

Copyright © 2023, Securitas Technology Corporation, All Rights Reserved.  
Visit <https://www.securitastechnology.com/licenses> for license information.

Securitas Technology Corporation - **Wholesale Monitoring**

Sales: 800-289-0913

Client Relations: 800-932-3304, option 2

wholesale-dealer@sbdinc.com



SOC II  
COMPLIANT